



DID YOU KNOW?

August 2017

WORKSAFEBC - Appeals

If your claim with WorkSafeBC has been denied and you don't understand the decision, have new information that may affect the decision, or you have concerns with the decision you may:

- Ask for a reconsideration
- Request a review of the decision
- Appeal the decision at WCAT

Reconsidering the decision

WorkSafeBC may explain and reconsider a decision on a claim within **75 days** of the date that the decision was made.

Review of the decision

If, after an explanation and reconsideration, you still disagree with the claim, you may request a review of the decision. The request to review the decision must be made within **90 days** from the date of the decision.

The review is conducted by a division of WorkSafeBC that provides an impartial review of a decision made by WorkSafeBC. This division is called the Review Division.

You can request a review:

- Online at www.worksafebc.com/en/review-appeal/submit-request
- Submit a paper-based Request for Review form to - Review Division WorkSafeBC PO Box 2071 Stn Terminal Vancouver BC V6B 3S3

Appeal to WCAT

Once you have a decision from the Review Division, and you disagree with the decision from the Review Division, you can appeal to the Workers' Compensation Appeal Tribunal (WCAT). The WCAT is an independent and external appeal body that considers WorkSafeBC matters. You have **30 days** from the date of the Review Division's decision to appeal to the WCAT.

An appeal to the WCAT can be started by:

- Filling out the **online** Notice of Appeal (Compensation) form at: www.wcat.bc.ca/smartforms/WCAT1.aspx. The form must be printed and sent into the WCAT
- Filling in a **blank** Notice of Appeal (Compensation) form found at: www.wcat.bc.ca/research/forms/noa1.pdf. The WCAT recommends that completed blank forms be received within 21 days.

For more Information and Assistance

WorkSafeBC: www.worksafebc.com

Telephone: 1-888-922-8804

Workers' Compensation Appeal Tribunal

www.wcat.bc.ca

1-800-663-2782

Workers' Advisors

www.labour.gov.bc.ca/wab/

Lower Mainland: 1-800-663-4261

Vancouver Island: 1-800-661-4066

You may contact the Workers' Advisors Office for advice and assistance. They are independent of WorkSafeBC and can provide advice and assistance at no cost.

This fact sheet contains legal information, not advice and is accurate as of the above date. For legal advice, please contact a lawyer.