

Did you know?

Revised
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ASSISTED LIVING

What is assisted living?

Assisted living residences provide housing and a variety of supportive services including personalized assistance to seniors and people with disabilities. These residences are not nursing homes. Residents of assisted living should be able to function independently on their own with some supportive help. These supportive services help seniors and people with disabilities to live independently with help for daily activities.

What services are offered by assisted living residences?

Operators of these residences offer the following five hospitality services:

- 1) Meal services
- 2) Housekeeping
- 3) Laundry
- 4) Social and recreational activities
- 5) 24-hour emergency response.

Who is the Assisted Living Registrar?

The Assisted Living Registrar, who is appointed by the Minister of Health Services, administers the assisted living provisions of the *Community Care and Assisted Living Act*, which require assisted living operators to register their residences and meet provincial health and safety standards for cleanliness, safety and security.

What are the duties of the Assisted Living Registrar?

The Assisted Living Registrar:

- administers the registration of all assisted living residences in British Columbia, whether they are publicly subsidized or private-pay.
- establishes and administers health and safety standards, policies and procedures.
- ensures timely and effective investigation of complaints about the health and safety of assisted living residents.
- has authority to inspect residences if there is a concern about the health or safety of a resident.
- refers issues that are not within the registrar's jurisdiction to the appropriate authorities.

How do I contact the Assisted Living Registrar?

The Office of the Registrar maintains a registry of all registered residences in BC.

Assisted Living Registry, Ministry of Health
2-2, 1515 Blanshard St, Victoria, BC
V8W 3C8

Phone: 250-952-1369

Toll-free: 1-866-714-3378 (outside the Greater Victoria area)

E-mail: info@alregistrar.bc.ca